

# Evaluation of Structural Element Weight of CSMIs via Hierarchical Entropy Analysis

Wang Yang, Sun Zhenjia

Beihang University, Beijing, 100191

**Keywords:** college students mass incidents (CSMIs); AHP method; entropy technology; evaluation index

**Abstract:** At present, college students mass incidents (hereinafter referred to as “CSMIs”) is a hot topic of social concern, they will pose great threats to the safety and stability of universities and even the whole society once happened. To study the evolution mechanism and the control principle of CSMIs is important to the security and stability of college. This paper constructed the key structural element indicator system of CSMIs, and evaluated the index weight of each element by using hierarchical entropy analysis. The conclusions will be conducive to the further research on the generative mechanism of CSMIs, and further propose the effective control strategies for CSMIs.

## Introduction

China is in the phase of transition, and the interactive influence of various deep social conflicts and the continuous adjustment of social patterns have contributed to the constant breakout of college students mass incidents (hereinafter referred to as “CSMIs”). According to the *Blue Book of Chinese Society* published by the Chinese Academy of Social Sciences, mass incidents led by Chinese college students have become a typical category of mass incidents and attracted a high degree of attention by the society. Most CSMIs are destructive to a certain degree, they will severely interrupt the normal education order and pose great threats to the safety and stability of universities, and even to those of the whole society. Therefore, it is of practical significance to study the evolution mechanism of CSMIs.

CSMIs are a common type of mass incidents nowadays [1], classical research on social psychology abroad is all based on Western social settings, which believe in individual value that prioritizes individualism. While China is a typical country with collectivism and Chinese college students prioritize collectivism rather than individualism. Currently, domestic research on CSMIs is quite rare, but compared with mass incidents, CSMIs are often induced and participated by college students. Given that CSMIs happen in colleges, participants are characterized by a relatively higher knowledge level, the acute sense of politics and rights-safeguarding, younger age, and higher degree of external attention, thus CSMIs are of their unique characteristics. Tao Yingyong’s definition of CSMIs [2] is relatively broad, covering the incidents caused by natural disasters such as earthquakes, typhoon, flood, fire and accidents, it is clearly stated that CSMIs happen in colleges and participants are college students. Guo Feng [3] believes that CSMIs bear the characteristics of misunderstandings, it should be emphasized that such incidents are caused by a certain incident and the rationality of college students demonstrated in the incident should be recognized. Pu Tianwei focuses more on the elements of CSMIs centered by the appealing of benefits and the concentration of hot topics, believing that “CSMIs are often referred to as incidents happening in colleges due to some shared attention, characterized by the participation of many students with organizational capacity. They can be quickly transformed into incidents with large scales and may possibly jeopardize the normal education order or social security”. CSMIs mainly consist of frenzy disturbance; illegal gathering; collective sit-down, appealing, class boycott, meal boycott; demonstration; the disturbance of education and life order; gathering affray, and so on.

In this paper, it is believed that CSMIs are a typical category of mass incidents, they are referred to as those caused by unexpected cases with the participation of many students. They are characterized by organizational capacity and unexpectedness, and students in colleges gather either

legally or illegally to express their appeals or opinions. CSMIs can be a powerful strength to promote the development of society, but can also be transformed into detrimental incidents that jeopardize the order and stability of colleges and society [4] [5]. The difference between CSMIs and common mass incidents is that the former belongs to the type of incidents led by elites [6] with the following features: the strong sense of group homogeneity effect, the imbalance between the physical and mental development, the prominent expression of moods, the obvious influence of the internet, the high attention from society, and the interaction between domestic and international situations [7]. CSMIs are a double-edged sword; some domestic scholars tend to define them from the perspective of violence, anti-humanity, and negativity, believing that CSMIs will jeopardize normal education order and the stability of universities and may pose threat to society. While some scholars define CSMIs from the neutral or positive perspective, believing that CSMIs can serve as the valve for releasing social pressure, and can promote the development of society to a certain degree.

The successful evolution of CSMIs is the result of the interaction between different factors, namely, when different factors interact with each other, mass incidents may happen [8]. Analyzing the structural elements of mass incidents is of great importance to effectively control the evolution of mass incidents. Scholars both home and abroad have analyzed the structural elements of CSMIs, but most of the current research adopts qualitative analysis and structural elements can barely explain the influence indicator of the evolution of CSMIs in a systematic manner. Based on the above deficiencies, this paper constructs the indicator system of structural elements for CSMIs and evaluates the weight of indicators through hierarchical entropy analysis. Related conclusions are beneficial for further analyzing the evolution mechanism of CSMIs and provide reference for effectively controlling the evolution of CSMIs.

## **Research Methods**

Current methods adopted for determining the weight of indicators include: analytic hierarchy process method, hierarchical entropy analysis method, entropy method, data envelopment analysis method, Sheffield method, and fuzzy weight method. This paper to determine the importance weight of structural elements of CSMIs using the hierarchical entropy analysis method, which combines the advantages of qualitative and quantitative methods and has been applied in many fields [9]. In this paper, the weight value of different structural elements is determined by analytic hierarchy process method, and the weights of structural elements are further corrected and tested via entropy method to gain the weight of indicators with more accuracy. The final weight values are comprehensively ordered to gain the evaluation result of importance.

## **The Construction of the Indicator System**

On the basis of the analysis of the evolution of CSMIs and the model analysis of previous structural elements of CSMIs, this paper constructs an evaluation indicator system of structural elements of CSMIs according to the principle of comprehensiveness, systematization, hierarchy, and rationality of the structural element indicator evaluation system. The system is divided into four parts, which can be seen in Table 1.

Table 1 The Evaluation Indicator System of Structural Elements for CSMIs

First level indicator	Second level indicator	Third level indicator
Participation group	Group structure	the structure of college participants, the structure of social participants, leaders, participant relationship
	Group emotion	rage, anger, fear
	Group motivation	appeal for benefits, appeal for willingness, emotion release, the blind following of the mass, the stand-by mentality, stimulation from people nearby
Unexpected incidents	Group scale	small-and-medium-sized scale, large scale
	External environment	political and economic problems of foreign countries, domestic social problems, security conditions around universities
	Internal management	student service, university management, recruitment work, accidental injuries and death of students, study press
Information spread	Education level	education quality, teacher qualifications, campus environment, humanistic concern, university identification, career quality
	Spread channel	the spread of human relationship, the spread of organization, the spread of media
	Source recipient	strangers, classmates and friends, official organizations, internet, TV and newspaper
Environment	Information release	release channel, release content, release punctuality, release accuracy
	Rumor spread	rumor source, rumor content
	Time influence	specific date, specific time zone
	Place influence	population density, population movement degree, environment nearby

### Evaluation of Indicator System

Due to condition constraints, this paper chose 12 experts in related fields in colleges and one questionnaire was sent to each of them, 9 were collected. After analysis, 2 biased or invalid questionnaires were deducted. The weighted average calculation was conducted for the remaining 7 questionnaires, and the synthetic judgement matrix was formed, thus gaining the importance order of the structural elements for CSMIs.

Table 2 The Degree and Definition of Matrix Judgement

Degree	Definition and Explanation
1	Two elements are of the same importance to a certain characteristic
3	Between two elements, one is relatively more important than the other
5	Between two elements, one is obviously more important than the other
7	Between two elements, one is definitely more important than the other
9	Between two elements, one is extremely more important than the other
2、4、6、8	The degree of making a balance between the above mentioned two standards

**(1) Structure judgment matrix.** The feasible construction of judgment matrix is the key to hierarchical entropy analysis method. In  $A = (a_{ij})_{n \times n}$ , the judgment matrix constructed in this paper,  $a_{ij}$  is the value of the matrix for line  $i$  row  $j$ , indicating the related importance of the  $i$ th indicator to the  $j$ th indicator. The matrix is determined by experts in related fields in colleges based on the importance degree of the structural elements indicator system, the value of the judgment matrix is determined according to Table 2. Finally a three level judgment matrix is constructed in this paper:  $A, B_1 - B_4, C_{11} - C_{42}$ , 18 in total.

**(2) The determination of weight value.** The weight values gained through hierarchical entropy

analysis method are induced as  $p_{ij} = \frac{a_{ij}}{\sum_{i=1}^n a_{ij}}$  to get the matrix  $p = \begin{bmatrix} p_{11} & p_{12} & \cdots & p_{1n} \\ p_{21} & p_{22} & \cdots & p_{2n} \\ \vdots & \vdots & \ddots & \vdots \\ p_{n1} & p_{n2} & \cdots & p_{nn} \end{bmatrix}$ , the

values of different lines are added and induced as  $m = \sum_{j=1}^n p_{ij}$ ,  $\omega_i = \frac{m_i}{\sum_{j=1}^n m_i}$ ,  $\omega = \begin{bmatrix} \omega_1 \\ \omega_2 \\ \vdots \\ \omega_n \end{bmatrix}$ , the weight

values of different matrix are deducted.

**(3) Entropy correction.** In order to reduce the subjectivity in evaluation, entropy is used to correct the weight values gained using hierarchical entropy analysis method. The detailed steps are as follows: ①all the values of the judgment matrix are induced to get the standard matrix

$p = (p_{ij})_{n \times n}$ , in which  $p_{ij} = \frac{a_{ij}}{\sum_{i=1}^n a_{ij}}$ . ②according to standard matrix  $p$ , the output entropy of

$x_j$ , the  $j$ th indicator  $e_j = -k \left[ \sum_{i=1}^n p_{ij} \ln(p_{ij}) \right]$ ,  $k = \frac{1}{\ln n}$  is calculated; ③ the information weight

values of the indicator  $x_j$  are calculated:  $u_j = \frac{g_j}{\sum_{j=1}^n g_j}$ ,  $g_i = 1 - e_j$ ; ④ all the weight values of all

indicators  $\lambda_i = (\lambda_1, \lambda_2, \dots, \lambda_n)^T$  are calculated using the formula  $\lambda_j = \frac{u_j \omega_j}{\sum_{j=1}^n u_j \omega_j}$ .

**(4) Consistency test.** The consistency indicator  $CI$  and  $CR$  are calculated using matrix

$A = (a_{ij})_{n \times n}$ .  $CI = \frac{t_{\max} - n}{n - 1}$ ,  $CR = \frac{CI}{RI}$ , in which  $t_{\max} = \sum_{i=1}^n \frac{(A\omega)_i}{n\omega_i}$  is the maximum characteristic

root,  $RI$  is the average random consistency indicator, the value of  $RI$  is shown in Table 3. If  $CR < 0.1$ , then the judgment  $A$  is of good consistency, if  $CR \geq 0.1$ , then judgment  $A$  needs to be corrected until the consistency is achieved.

Table 3 The Value of RI, the average random consistency indicator

$n$	1	2	3	4	5	6	7	8	9	10
$RI$	0	0	0.52	0.89	1.12	1.26	1.36	1.41	1.46	1.49

The test result of matrix consistency is shown in Table 4. It can be seen that the matrix satisfies the condition of  $CR < 0.1$ , thus it has passed the consistency test.

Table4 Test result of matrix consistency

	$t_{\max}$	$CI$	$RI$	$CR$
$A$	4.1969	0.0656	0.8900	0.0737
$B_1$	4.0967	0.0322	0.8900	0.0362
$B_2$	3.0399	0.0200	0.5200	0.0384
$B_3$	4.2173	0.0724	0.8900	0.0814
$B_4$	2.0000	$-3 \times 10^{-6}$	0	$-\infty$
$C_{11}$	4.1969	0.0656	0.8900	0.0738
$C_{12}$	3.0236	0.0118	0.5200	0.0227
$C_{13}$	6.3870	0.0774	1.2600	0.0614
$C_{14}$	2.0000	$-1.9 \times 10^{-6}$	0	$-\infty$
$C_{21}$	3.0397	0.0198	0.5200	0.0382
$C_{22}$	5.2391	0.0598	1.1200	0.0534
$C_{23}$	6.2289	0.0458	1.2600	0.0363
$C_{31}$	3.0001	$3.03 \times 10^{-5}$	0.5200	$5.8 \times 10^{-5}$
$C_{32}$	4.2584	0.0861	0.8900	0.0968
$C_{33}$	4.0925	0.0308	0.8900	0.0346
$C_{34}$	2.0000	$-4 \times 10^{-6}$	0	$-\infty$
$C_{41}$	2.0000	$-3.7 \times 10^{-7}$	0	$-\infty$
$C_{42}$	3.0225	0.0113	0.5200	0.0217

**(5) The Order of importance.** According to the calculation result above, the weight value of structural element indicator of CSMIs are shown in Table 5, the orders of importance of first level indicators are participation group, information spread, unexpected incidents, and environment, with their weigh values as 0.4072, 0.3497, 0.2082, and 0.0349 respectively.

## Conclusion

This paper constructed the structural element indicator system of CSMIs, and evaluated the index weight of each element by using hierarchical entropy analysis, the research shows that participation group, information spread and unexpected incidents take up most of the weight value in the structural element indicator system of CSMIs, in which (1) the single value of participation group reached 0.4072 and was the highest among all the indicators with the determining force; (2) the single value of information spread reached 0.3497, ranking the second and showed that information spread played as the catalyzer in the evolution of CSMIs under the circumstance of Internet use; (3) the single value of unexpected incidents reached 0.2082, ranking the third and was the trigger for CSMIs; and (4) the weight value of environment was the lowest, but its function as the catalyzer for CSMIs was still obvious.

In conclusion, unexpected incidents, information spread and environment factors are the external driving force for CSMIs and the necessary factors, participation group is the internal driving force and the determining factor, and the combination of the internal and external forces contributes to the happening of CSMIs. The conclusions in this paper are conducive to understanding the importance degree and mutual function of different structural elements of CSMIs, and to providing reference for the effective control of the evolution of CSMIs.

Table 5 Weight value of structural element

First level	Single value	Second level	Single value	Third level	Single value	Total value
Participation group	0.4072	Group structure	0.0513	the structure of college participants	0.2249	0.0047
				the structure of social participants	0.1905	0.0040
				leaders	0.3106	0.0065
				participant relationship	0.274	0.0057
				rage	0.5307	0.0684
				anger	0.39	0.0503
		Group emotion	0.3165	fear	0.0794	0.0102
				appeal for benefits	0.3569	0.0247
				appeal for willingness	0.2471	0.0171
				emotion release	0.2726	0.0189
				the blind following of the mass	0.0839	0.0058
				the stand-by mentality	0.023	0.0016
		Group motivation	0.1701	stimulation from people nearby	0.0165	0.0011
				small-and-medium-sized scale	0.1905	0.0358
				large scale	0.8095	0.1523
				political and economic problems of foreign countries	0.4334	0.0890
				domestic social problems	0.4679	0.0961
				security conditions around universities	0.0987	0.0203
Unexpected incidents	0.2082	Group scale	0.4620	student service	0.2937	0.0312
				university management,	0.4144	0.0441
				recruitment work	0.1851	0.0197
				accidental injuries and death of students	0.0849	0.0090
				study press	0.0218	0.0023
				education quality	0.2653	0.0101
		External environment	0.5871	teacher qualifications	0.4362	0.0166
				campus environment	0.0864	0.0033
				humanistic concern	0.0586	0.0022
				university identification	0.1074	0.0041
				career quality	0.046	0.0017
				the spread of human relationship	0.4383	0.0349
		Internal management	0.3042	thespread of organization	0.3438	0.0274
				the spread of media	0.2179	0.0174
				strangers	0.0278	0.0035
				classmates and friends	0.3592	0.0450
				official organizations	0.4892	0.0612
				internet, TV and newspaper	0.1238	0.0155
Information spread	0.3497	Education level	0.1086	Release channel	0.0380	0.0022
				releasecontent	0.1273	0.0072
				release punctuality	0.3860	0.0219
				release accuracy	0.4487	0.0255
				rumor source	0.2085	0.0023
				rumor content	0.7915	0.0089
		Spread channel	0.292	specific date	0.3232	0.0076
				specific time zone	0.6768	0.0159
				population density	0.4996	0.0057
				population movement	0.3854	0.0044
				degree	0.115	0.0013
				environment nearby	0.115	0.0013
Environment	0.0349	Source recipient	0.4588	Release channel	0.0380	0.0022
				releasecontent	0.1273	0.0072
				release punctuality	0.3860	0.0219
				release accuracy	0.4487	0.0255
				rumor source	0.2085	0.0023
				rumor content	0.7915	0.0089
		Information release	0.2080	specific date	0.3232	0.0076
				specific time zone	0.6768	0.0159
				population density	0.4996	0.0057
				population movement	0.3854	0.0044
				degree	0.115	0.0013
				environment nearby	0.115	0.0013
		Rumor spread	0.0412	Release channel	0.0380	0.0022
				releasecontent	0.1273	0.0072
				release punctuality	0.3860	0.0219
				release accuracy	0.4487	0.0255
				rumor source	0.2085	0.0023
				rumor content	0.7915	0.0089
		Time influence	0.6728	specific date	0.3232	0.0076
				specific time zone	0.6768	0.0159
				population density	0.4996	0.0057
				population movement	0.3854	0.0044
				degree	0.115	0.0013
				environment nearby	0.115	0.0013
		Place influence	0.3272	Release channel	0.0380	0.0022
				releasecontent	0.1273	0.0072
				release punctuality	0.3860	0.0219
				release accuracy	0.4487	0.0255
				rumor source	0.2085	0.0023
				rumor content	0.7915	0.0089

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